TERMS AND CONDITIONS OF USE FOR ELECTROLUX APPS

WELCOME TO THIS MOBILE APPLICATION SOFTWARE ("APP") FROM THE ELECTROLUX GROUP (AB ELECTROLUX (PUBL) AND ITS AFFILIATED COMPANIES, JOINTLY "ELECTROLUX" or "WE"). PLEASE READ THESE TERMS CAREFULLY BEFORE USING THIS APP. THIS APP MAY BE USED FOR INFORMATIONAL PURPOSES ONLY. BY GIVING CONSENT AND USING THE APP OR DOWNLOADING MATERIALS BY USE OF THE APP, YOU AGREE TO FOLLOW THE TERMS AND CONDITIONS ("TERMS OF USE") SET FORTH IN THIS NOTICE. IF YOU DO NOT AGREE TO FOLLOW THESE TERMS OF USE DO NOT GIVE CONSENT OR USE OR DOWNLOAD MATERIALS BY USE OF THE APP.

License

Subject to these Terms of Use, Electrolux grants you a non-exclusive, non-transferable, limited right to access, use and display this App and the materials therein. You agree not to interrupt or attempt to interrupt the operation of the App in any way.

Electrolux authorizes you to view and download the information ("Materials") in the App only for your personal, non-commercial use. This authorization is not a transfer of title in the Materials and copies of the Materials and is subject to the following restrictions: 1) you must retain, on all copies of the Materials downloaded, all copyright and other proprietary notices contained in the Materials; 2) you may not modify the Materials in any way or reproduce or publicly display, perform, or distribute or otherwise use or communicate them for any public or commercial purpose; and 3) you must not transfer the Materials to any other person unless you give them notice of, and they agree to accept, the obligations arising under these Terms of Use. You agree to abide by all additional restrictions displayed on the App as it may be updated from time to time. This App, including all Materials, is copyrighted and protected by worldwide copyright laws and treaty provisions. You agree to comply with all copyright laws worldwide in your use of this App and to prevent any unauthorized copying of the Materials. Except as expressly provided herein, Electrolux does not grant any express or implied right to you under any patents, designs, trademarks, copyrights or trade secret legislation.

Technical limitations

Different models of routers and devices may have firmware or settings that are not compatible with the App. Electrolux continuously develops its App in order to, as far as possible, support all commonly used devices and models in markets where the App is distributed, however Electrolux does not warrant compatibility of the App with specific mobile devices or other hardware.

User accounts

You might be required to open an account to be able to access certain restricted parts of the App. In such event you must complete the registration process by providing us with complete and accurate information as stated in the applicable registration form. You will also be required to choose a password. You are entirely responsible for maintaining the confidentiality of your password and account. Furthermore, you are entirely responsible for any and all activities that occur under said account. You agree to notify Electrolux immediately of any unauthorized use of your account or any other breach of security. Electrolux will not be liable for any loss that you may incur as a result of someone else using your password or account.

User warranties

You represent and warrant that you will use the App in compliance with these Terms of Use including the laws and provisions under these Terms of Use and to comply with all existing and future App policies and rules. You agree that you will not use the App to: (a) transmit spam or unsolicited communications; (b) pretend to be Electrolux or someone else; (c) forge headers or otherwise manipulate identifiers in order to disguise the origin of any content transmitted through the App; (d) misrepresent your affiliation with a person or entity; (e) act in a manner that negatively affects other users' ability to use the App; (f) engage in activities that would violate any applicable law, (g) post or transmit any material which violates or infringes in any way upon the rights of others or which is unlawful, abusive, defamatory, vulgar or otherwise objectionable or which contains any advertising or solicitation with respect to products or services; (h) collect or store personal data about other users unless specifically authorized by such users, or (i) not adhere to withdrawal of such authorization as described in (h). If you do not comply with the aforesaid, you may not use the App, Electrolux shall not be legally bound by these Terms of Use, and reserves all its legal rights in relation to such non-compliance.

If you violate these Terms of Use, you are liable to pay compensation for damages caused to Electrolux and its affiliated companies as a consequence of your actions.

Changes to these Terms of Use

Electrolux reserves the right, at its sole discretion, to change, modify, add or remove any portion of these Terms of Use in whole or in part, at any time. Changes to these Terms of Use will become effective when notice of such change is posted on the App. Your continued use of the App after any changes to these Terms of Use are posted will be considered acceptance of those changes.

Electrolux may terminate, change, correct any errors or omissions in any portion of the App, make any other changes to the App, the materials and the products, programs, services or prices (if any) described in the App, suspend or discontinue any aspect of the App, including the availability of any features of the App, at any time without notice. Electrolux may also impose limits on certain features and services or restrict your access to parts or the entire App without notice or liability. Electrolux may terminate the authorization, rights and license given above at any time and, upon such termination, you shall immediately destroy all Materials.

Acknowledgement of Intellectual Property Rights

You acknowledge that all intellectual property rights (including, but not limited to, copyright, patents, know-how, confidential information, database rights, and rights in trademarks and designs (whether registered or unregistered) in the App are vested in Electrolux or its licensors. All goodwill and intellectual property rights arising through the use of such intellectual property rights vested in Electrolux shall inure to Electrolux.

Processing of personal data

When opening a user account, communicating with Electrolux in relation to the App, or using certain features of the App, you will be required to provide certain personally identifiable information, You may choose to share your personally identifiable information with us in a number of ways online, such as completing a registration form to become a member of My Pages, ordering service or installation, entering a contest, attending an event, registering a purchase, purchase in the webshop or participating in a promotion, or subscribing to a newsletter. The personally identifiable information to be provided by you may include name, e-mail address, telephone number, postal address, IP address and other information relating to you ("Personal Data"). Electrolux will process any such Personal Data as set out below and in accordance with applicable data privacy legislation, including the EU Data Protection Directive 95/46/EEC, as locally implemented in the respective EU member states, and any successor legislation.

Sharing your Personal Data enables us to offer you a number of benefits. Using your personal account or other registration will make it easier and more convenient for you to:

- Register your purchase so you can receive all the benefits to which your purchase entitles you
- Request information specific to your product and interests
- Receive personalized messages about special offers and invitations
- For easier check out when buying Electrolux accessories and spare parts online
- · Get notification and information on events and promotions you registered for
- Personalize your use of the App to receive the full benefit of the functionality and features offered, by providing information e.g. on your use of our products and services.

It will also allow us to conduct market and statistical research to help us develop better products, to improve our websites and applications, and to get to know our consumers better.

Please note that your Personal Data will be stored in a central Electrolux database and may be transferred from your home country to other Electrolux companies around the world, who may communicate with you about our products or special offers. If you do not wish to receive promotions or other marketing communication, you can let us know by not accepting consent on the registration form, or withdraw any given consent by contacting us at any time.

Electrolux may use third party service providers around the world for storing and administrating your Personal Data, and for sending marketing communication on behalf of Electrolux. No rights to use your Personal Data will be granted to such third party service providers otherwise than in connection with provision of the said services to Electrolux, and such third party service providers will enter into legally binding undertakings to Electrolux to protect your Personal Data. Except as provided for in the above, your Personal Data will not be submitted to any third party except when we have your consent to do so.

You hereby consent to the transfer of your Personal Data to, and processing by, other Electrolux companies and by third party service providers as referred to above, also where they are located outside the European Union, including the sending of promotions and other marketing communication.

If you want us to stop sending personalized offers or information, you can let us know by using the opt-out functions provided in e-mail or on your account page. If you want us to correct any errors in your registered Personal Data you can contact us by e-mail at electrolux.apps@electrolux.com. If you want us to remove your Personal Data you can also let us know by completely deactivating your account. You also have the right under applicable law to contacts us once yearly to receive information on what Personal Data we store about you.

Other information provided by you

Electrolux will process your Personal Data as set out above. However, you should not send any confidential or proprietary information to Electrolux via the App. You agree that any information or materials that you or individuals acting on your behalf provide to Electrolux will not be considered confidential or proprietary. By providing any such information or materials to Electrolux, you fully assign and transfer to Electrolux all intellectual property rights in and to such information and materials and Electrolux is thereby free to use, reproduce, display, publicly perform, transmit, distribute, modify assign, and license such information and materials, and you further agree that Electrolux is free to use any ideas, concepts or know-how that you or individuals acting on your behalf provide to Electrolux. You further warrant that you shall not provide any information or materials to Electrolux that is defamatory, threatening, obscene, harassing, or otherwise unlawful under whatever applicable law, or that incorporates the proprietary material of another. Electrolux reserves the right to, in its sole discretion, remove any information provided by you from the App.

Security

You may not: (a) use any device or software capable of interfering with the operation of the App; or (b) take any action, which imposes a disproportionately large or unreasonable load upon the infrastructure of the App (such as sending mass emails - "spamming"), or (c) interfere or tamper with the software of the App or the functionality thereof. This includes putting material on the App, which is infected with viruses, Trojan horses, time bombs or other elements that may damage or interfere with the programming structure of the App.

Third party websites and content

Electrolux may provide on the App links to websites operated by third parties. Electrolux does not undertake to monitor or review any such third party websites or the content available therein, nor is Electrolux responsible for the accuracy or reliability of any such third party websites or content. If you use such third party websites, you will leave this App. If you visit any linked third party websites, you do so at your own risk and it is your responsibility to take all protective measures to guard against viruses or other destructive elements. Electrolux makes no warranty or representation regarding any linked third party websites or the information and content appearing therein or any of the products or services described therein. Links to any third party websites do not imply that Electrolux or this App sponsors, endorses, is affiliated or associated with, or is legally authorized to use any trademark, trade name, logo or copyright symbol displayed in or accessible through the links, or that any linked third party website is authorized to use any trademark, trade name, logo or copyright symbol of Electrolux or any of its affiliated companies

External links to the App

All external linking to a website for downloading of the App must be approved in writing by Electrolux, except that Electrolux consents to links in which: (i) the link is a text-only link containing only the name "ELECTROLUX" and does not contain any of Electrolux' or its licensor's proprietary trademarks; (ii) the link "points" only to www.electrolux.com and not to deeper pages of the App;(iii) the link, when activated by a user, displays that page full-screen in a fully operable and navigable browser window and not within a "frame" on the linking website; and (iv) the appearance, position, and other aspects of the link may neither create the false appearance that an entity or its activities or products are associated with or sponsored by Electrolux nor be such as to damage or dilute the goodwill associated with the name and trademarks of Electrolux or any of its affiliated companies. Electrolux reserves the right to revoke this consent to linking at any time in its sole discretion.

Cookies

We use "cookie" technology for our websites. Certain apps may also contain in-app browsers that enable linking to our websites, in which case the below information will be relevant in relation to your use of the App when also visiting our websites. The purpose of our use of cookie technology is to enhance and facilitate your visit to our websites.

Where cookie technology is used, the "cookie" files are sent to your computer, mobile phone, tablet or other device, and identify you as a unique user and store your personal preferences and technical information. There are various types of cookies and they may be used for different purposes. We use:

- a) Permanent "cookies" (i.e., the cookies are set the first time you visit the website and remain on your computer or other device until you delete them), and
- b) Temporary "cookies" (i.e., the cookies are used to identify each particular visit to the website and last until you close your browser or application).

"Cookies" do not themselves contain or reveal any personal information but will enable us to recognize you when visiting our website, and track your use of our website. If you submit personal information via the website information can be linked to the data stored in the cookies.

We use cookies to personalize your experience, by storing and recognizing your preferences and settings made when visiting our website. We also use cookies to track and help us understand how our users access and use our website. We use such information to compile user demographics and website traffic patterns on an aggregated basis, i.e. not connected to identities or other personal data of individual users. This information helps us to continuously develop and improve our website, its structure and content. We do not use so-called third party cookies, meaning that we do not share your personal identifiable information with third parties. If you do not accept our use of cookies you may change your browser settings so that the browser does not accept cookies or only with certain limitations (instructions on how to change your browser's cookie settings should be found in the help section in your web browser). If you change the settings this may impact your experience of our website and you might I not be able to access certain parts of the website. Also please note that if you use different devices to visit our website, such as home computer, mobile phone and tablet, you need to ensure that each browser on each device is adjusted to suit your cookie preferences.

Exclusion of implied warranties

Although care has been taken to ensure the accuracy of the information on this App, Electrolux assumes no responsibility therefore. THE MATERIALS MAY CONTAIN INACCURACIES, TYPOGRAPHICAL ERRORS AND OTHER DEFECTS. ELECTROLUX DOES NOT WARRANT THE ACCURACY OR COMPLETENESS OF THE MATERIALS OR THE RELIABILITY OF ANY ADVICE, OPINION, STATEMENT OR OTHER INFORMATION DISPLAYED OR DISTRIBUTED THROUGH THE APP. YOU ACKNOWLEDGE THAT ANY RELIANCE ON ANY SUCH OPINION, ADVICE, STATEMENT, MEMORANDUM, OR INFORMATION SHALL BE AT YOUR SOLE RISK. ALL CONTENT IS PROVIDED "AS IS" AND "AS AVAILABLE". ELECTROLUX EXPRESSLY DISCLAIMS ANY REPRESENTATIONS OR WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, OR AS TO THE OPERATION OF THIS APP OR THE CONTENT. ELECTROLUX DOES NOT WARRANT OR MAKE ANY REPRESENTATIONS AS TO THE SECURITY OF THIS APP. YOU ACKNOWLEDGE THAT ANY INFORMATION SENT MAY BE INTERCEPTED. ELECTROLUX DOES NOT WARRANT THAT THE APP OR THE SERVERS WHICH MAKE THIS APP AVAILABLE OR ELECTRONIC COMMUNICATIONS SENT BY ELECTROLUX OR THE APP ARE FREE FROM VIRUSES OR ANY OTHER HARMFUL ELEMENTS. ALL SUCH REPRESENTATIONS, WARRANTIES AND CONDITIONS ARE EXCLUDED EXCEPT TO THE EXTENT THAT APPLICABLE LAW PROHIBITS THEIR EXCLUSION.

Limitation of liability

IN NO EVENT SHALL ELECTROLUX BE LIABLE FOR ANY LOSS, DAMAGES OR INJURY OF WHATEVER NATURE, INCLUDING DIRECT, INDIRECT, CONSEQUENTIAL, PUNITIVE, SPECIAL OR INCIDENTAL DAMAGES (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF BUSINESS, CONTRACT, REVENUE, DATA, INFORMATION OR BUSINESS INTERRUPTION) RESULTING FROM, ARISING OUT OF OR IN CONNECTION WITH THE USE OF, OR INABILITY TO USE THIS APP OR THE CONTENT OR OUT OF OR IN CONNECTION WITH THESE TERMS OF USE, EVEN IF ELECTROLUX HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, ELECTROLUX EXPRESSLY DISCLAIMS ALL LIABILITY FOR ANY LOSS, DAMAGES OR INJURY RESULTING FROM USE OF THE APP WITH A CONNECTED APPLIANCE OVER WIFI, SMS, BLUETOOTH OR ANY OTHER CONNECTIVITY TECHNOLOGY. IN ADDITION TO THE TERMS OF USE SET FORTH HEREIN, IN NO EVENT SHALL ELECTROLUX BE LIABLE FOR ANY ERRORS, INACCURACIES, OMISSIONS OR OTHER DEFECTS OR UNTIMELINESS OR UNAUTHENTICITY OF ANY INFORMATION CONTAINED IN THIS APP. ALL SUCH LIABILITY IS EXCLUDED EXCEPT TO THE EXTENT THAT APPLIACBLE LAW PROHIBITS ITS EXCLUSION. IN CASE EXCLUSION OF LIABILITY IS PROHIBITED OR RESTRICTED ACCORDING TO APPLICABLE LAW, ELECTROLUX HEREBY DISCLAIMS SUCH LIABILITY TO THE MAXIMUM EXTENT PERMITTED UNDER APPLICABLE LAW, INCLUDING EXCLUSION OF LIABILITY FOR INDIRECT DAMAGES, AND FURTHER ALWAYS SUBJECT TO YOU HAVING TAKEN ALL REASONABLE STEPS TO MITIGATE YOUR LOSS ARISING IN RELATION TO ANY CLAIM OR ACTION (WHETHER FOR NEGLIGENCE, BREACH OF CONTRACT OR OTHERWISE), WHICH YOU MAY BRING AGAINST ELECTROLUX. IN ANY EVENT, ANY CAUSE OF ACTION YOU MAY HAVE WITH RESPECT TO YOUR USE OF THE APP MUST BE COMMENCED WITHIN ONE (1) YEAR AFTER THE CLAIM OR CAUSE OF ACTION ARISES.

Notices

All references to "writing", "notices", and "notification" and all similar ends related expressions shall cover electronic methods of communication (for instance, e-mail) provided that the party relying on the communication retains acceptable evidence that the communication was sent whereby it shall be considered received unless clear indication of non-receipt has been received.

Severability

If for any reason a court of competent jurisdiction finds any provision of these Terms of Use or portion thereof, to be unenforceable, that provision shall be enforced to the maximum extent permissible so as to affect the intent of these Terms of Use, and the remainder of these Terms of Use shall continue in full force and effect.

Governing Law

Your use of this App and these Terms of Use shall be governed by the laws of the Kingdom of Sweden, without giving effect to its conflict of laws provisions.